



*the Physicians of Oncology Hematology West*



## **NEW PATIENT GENERAL INFORMATION**

Welcome to Nebraska Cancer Specialists, the physicians of Oncology Hematology West. In order to serve and care for you, the following paperwork will need to be filled out and consent signed prior to or upon your first visit. Please try to be thorough; if questions arise, please don't hesitate to ask one of the staff members for help.

This is a brief overview of what to expect during your visit:

1. Upon arriving, we will ask for a picture ID, as well as your insurance card(s) so that we may make copies for our records. ***Please be sure to bring these items with you!*** We periodically update our records, so in the future we will ask to make new copies.
2. If your physician has ordered blood tests or an x-ray, you will be directed to the area where these tests will be performed. Often these tests are done in the office, or in the office building.
3. A medical assistant will take your height, weight, and vital signs prior to taking you back to an exam room. Patients are taken back to exam rooms according to their appointment times. Please be patient if your physician is running late; unexpected situations can occur that could delay your physician.
4. The physician will see you in the exam room and do a brief physical exam and talk with you. Please note the physician generally waits until the lab and/or radiology reports are back before seeing you.
5. If you require treatment, this will be done in our treatment area of the clinic. In most cases treatment will not be started on your first visit, unless your physician has already discussed this with you.
6. Blood work is generally needed prior to the start of every treatment cycle. You will generally see the physician or nurse practitioner before each cycle. The nurses administer most treatments here in our clinic. If you would like to see the treatment area prior to leaving, please ask a staff member for a tour.
7. The physician will sometimes have you make an appointment to check your blood work periodically throughout your treatment. On these appointments it is necessary for you to stay until a nurse discusses the results with you.
8. Our office utilizes mid-level practitioners. On occasion, such as when your physician is out of the office, or tending to an emergency, you may be seen by a nurse practitioner. Nurse practitioners are nurses with an advanced degree, allowing them to make clinical decisions and write orders for prescriptions and chemotherapy.
9. Our secretarial staff makes all office appointments. Please be sure to stop at the check-out desk before leaving to make your next appointment.